

Check the position of your shares

Investors with assets held by Itaú may get in contact with them through their commercial branch network, by telephone (3003 9285 for capitals and metropolitan regions and 0800 720 9285 for other locations), on business days from 9am to 6pm, through the e-mail atendimentoescrituracao@itau-unibanco.com.br or via internet (account holders must access itau.com.br , in the menu Investments> Shares hold by Itaú; non-account holders can access itaucorretora.com.br , select the tab Non-account holder> I want to register and follow the step by step. The query will be available only after the login, password and registration activation. After the registration, the consultations can be made through the menu Portfolio> Bookkeeping of Shares).

In case of complaints, cancellations and general information about the assets held by Itaú, contact SAC 0800 728 0728, which is available 24 hours a day. If you are not satisfied with the solution presented, please contact the telephone number 0800 570 0011, only on business days from 9am to 6pm. For the hearing impaired / speech, the service occurs every day, 24 hours a day through the telephone number 0800 722 1722.